

# PRIVACY POLICY

Thank you for visiting the ROB WALKER SOUND FX website  
<https://robwalkersoundfx.odoo.com/>

If you have any questions about this privacy policy contact :

[mail@robwalkersound.com](mailto:mail@robwalkersound.com) which is the contact for the data controller of the website.

The website is owned and operated by:

ROB WALKER SOUND LTD  
A company registered in England  
Company number 16045651

Registered Address:

99 Parkway Avenue,  
Sheffield  
England  
S9 4WG  
United Kingdom

This privacy policy explains how any data stored by ROB WALKER SOUND LTD is used, and your rights in regard of that.

By using the website, you agree to the contents of this privacy policy. If you do not agree to this, you should not use the website.

If you have used the website and wish for your information to be deleted, please let us know at [mail@robwalkersound.com](mailto:mail@robwalkersound.com) and your request will be processed.

This website contains links to third party websites. Those third-party websites are not subject to this privacy policy, and those websites are responsible for their own privacy practices and content.

## RELEVANT LEGISLATION

This privacy policy complies with the terms of the **GDPR** (European Union) legislation and the **UK GDPR** legislation and Data Protection Act 2018 (UK). These laws are meant to protect consumers and their data.

“**UK GDPR**” means the GDPR, as transposed into United Kingdom national law by operation of section 3 of the European Union (Withdrawal) Act 2018 and as amended by the Data Protection, Privacy and Electronic Communications (Amendments etc.) (EU Exit) Regulations 2019.

## Your Rights

You will be asked for consent to store your data before it is stored.

If you have given us your consent in the past, you can revoke it at any time.

You can exercise the following rights at any time by contacting:

[mail@robwalkersound.com](mailto:mail@robwalkersound.com)

- Receiving a copy of your data stored with us and the processing of this data (Section 15 GDPR)
- Correction of incorrect personal data (Art. 16 GDPR)
- Deletion of your data stored with us (Art. 17 GDPR)
- Restriction of data processing if we are not yet allowed to delete your data due to legal obligations (Art. 18 GDPR)
- Contradiction against the processing of your data with us (Art. 21 GDPR) a
- Data transferability if you have consented to data processing or have concluded a contract with us (Art. 20 GDPR).

You can contact the competent supervisory authority at any time with a complaint (Art. 77 GDPR in conjunction with § 19 BDSG). Your competent supervisory authority depends on your state of residence and alleged infringement.

In the UK you should contact the Information Commissioners Office.

## Information collected by Rob Walker Sound Ltd:

### 1. ORDERS IN OUR STORE

Our store is at <https://robwalkersoundfx.odoo.com/>

#### *Reason for data collection*

To process your customer order including producing valid invoices and for tax accounting. Our lawful ground for this processing is the performance of a contract between you and us and/or taking steps at your request to enter into such a contract.

#### *Personal Data (some or all as appropriate)*

Name

Shipping and billing address

E-mail address

Phone Number(s)

Company name and VAT number (if existing)

Payment details including credit card information or payment gateway login (securely stored by Stripe)

#### *Involved 3rd Parties*

##### **Stripe**

Our payment provider is **Stripe** <https://stripe.com/privacy>

7th Floor  
The Bower Warehouse  
211 Old Street  
London EC1V 9NR  
United Kingdom

You submit payment information using Stripe when you place an order on our website, including name, email address, and credit card or debit card number to process the payment. The connection is SSL-encrypted.

Stripe does not pass the card information to Rob Walker Sound Ltd and acts as a mediator in the event of any payment dispute. Rob Walker Sound Ltd uses your contact information to provide a download link for the files you have purchased. Rob Walker Sound Ltd will retain a record of that purchase for tax accounting reasons for a minimum of 6 years as required by UK law, and to allow you quick access to files in the future. Rob Walker Sound Ltd will not share your information with another third party.

## **Odoo**

Our internet hosting provider and e-commerce shop is provided by **Odoo**

<https://www.odoo.com/privacy>

### **Odoo S.A. - Data Protection**

Chaussée de Namur, 40  
1367 Grand Rosière  
Belgium

Odoo collects the Personal Data information mentioned above on behalf of Rob Walker Sound Ltd to enable:

- the functioning of the order system and payment system
- To allow you future access to sounds purchased.
- This information is fully controlled by Rob Walker Sound Ltd at all times.

## 2. NEWSLETTER SIGNUP

### *Reason for data collection*

To send out our newsletter and any other marketing materials by email. You give consent to this when you sign up to the newsletter.

### *Personal Data*

Your Email address

Your name

### *Involved 3rd Party*

**Intuit Mailchimp**

405 N Angier Ave.

NE. Atlanta

GA 30308

USA

We submit your email address to be entered in our newsletter list and Mailchimp stores this information. You can opt out at any time and it is not required to make a purchase on the website. You have the option to unsubscribe at any time from our mailing list via the unsubscribe link in each newsletter.

## 3. USER ACCOUNT CREATION

### *Reason for data collection*

You can optionally create a user account on the website, and we will store your information to enable faster purchase and easy access to your records. You are not required to do this.

### *Personal Data*

Name

Shipping and billing address

E-mail address

Phone Number

Company name and VAT number (if relevant)

Payment details including credit card information or payment gateway login (securely stored)

## 4. SOUND DEMOS

We use embedded sound players provided by Soundcloud so that you can listen to demonstrations of the recordings for sale.

These players use cookies in accordance with the published Soundcloud [Cookies policy](#). They may collect usage data for analytics purposes. Your personal information is not shared or provided to Soundcloud by Rob Walker Sound Ltd.

## 5. COOKIES POLICY

To make the website work properly, like many others, we will use cookies, which are small information files that are sent to your computer, mobile or other device when you visit the website and which will recognize your device on future visits.

When you visit the site, you have the option to 'accept cookies', accept 'essential cookies' or stop using the site. If you do not wish us to use cookies at all, you should not use the site as 'essential cookies' are required for it to function.

These types of files have various purposes such as remembering your preferences and chosen items, helping improve your site experience.

Personal information cannot be collected via cookies and other tracking technology. However, if you previously provided personally identifiable information, cookies may be tied to such information. If you are a registered user, this may include your name and e-mail address for verification purposes.

You may choose to set your web browser to not accept cookies. However, if you do not accept cookies, you will not be able to use all of the services provided, sign in on any pages, or make purchases.

The cookies used on this Website are the following:

- Session cookies which are erased when you close the browser
- First-party cookies which are set by the web server of the visited page and share the same domain, and
- Third-party cookies stored by a different domain to the visited page's domain. This can happen when the webpage references a file, such as JavaScript, located outside its domain.

Session cookies are used to track and store items in the shopping cart to ensure a user is recognized when moving from page to page within the site and that any information entered is remembered. They are used only for this purpose and only accessible by this website.

If you have any questions about this privacy policy please contact :

[mail@robwalkersound.com](mailto:mail@robwalkersound.com) which is the contact for the data controller of the website.